

MEMBERSHIP HOLD & CANCELLATION POLICIES

ALL PROGRAMS (EXCEPT LIL' DRAGONS)

1 YEAR COMMITMENT		
FLEX	GOLD Save 15%	DIAMOND Save 20%
Ongoing monthly payments Hold or cancel anytime	12 monthly payments <u>NO option</u> to hold or cancel	Paid in Full <u>NO option</u> to hold or cancel

LIL' DRAGONS

6 MONTH COMMITMENT		
FLEX	GOLD Save 15%	DIAMOND Save 20%
Ongoing monthly payments Hold or cancel anytime	Ongoing monthly payments <u>30 Day</u> cancellation notice Hold up to 1 month at a time	Paid in Full <u>NO option</u> to hold or cancel.

To make any change to your membership including a hold or cancellation, you must sign an official ROCK Agreement Form at least 5 business days before your next payment. Requests to change a membership that are made through email, phone, text, app message, or any other means of communication will not be fulfilled.